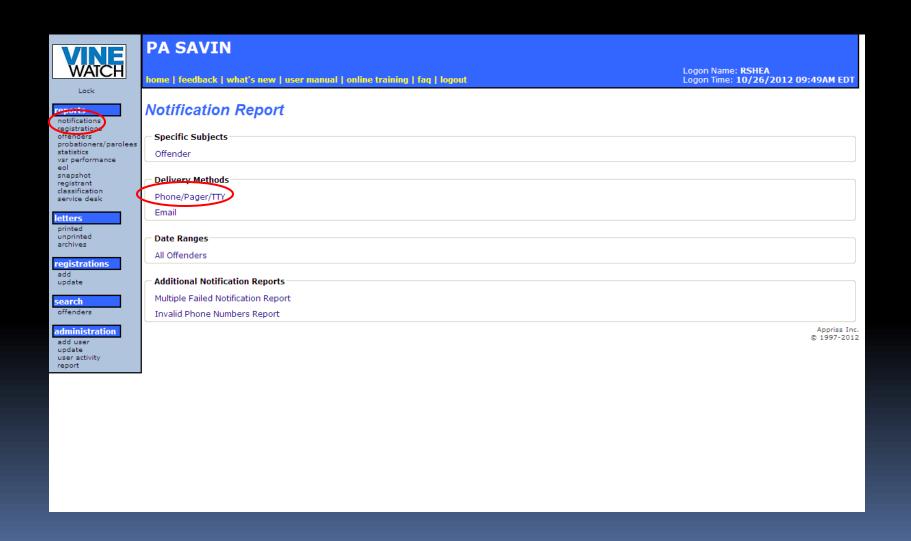
SAVIN Notifications:

HOW ADVOCATES CAN STOP A CALL QUICKLY USING VINEWATCH

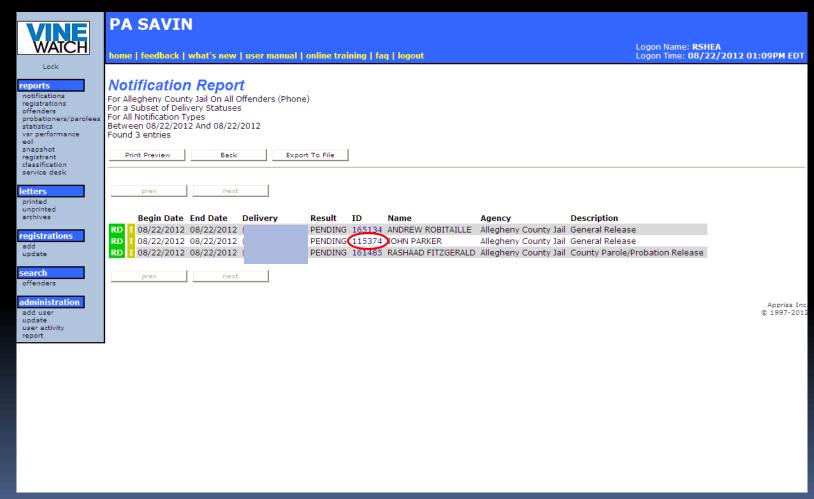
Log into VineWatch, and go to the Current Offender Details page.



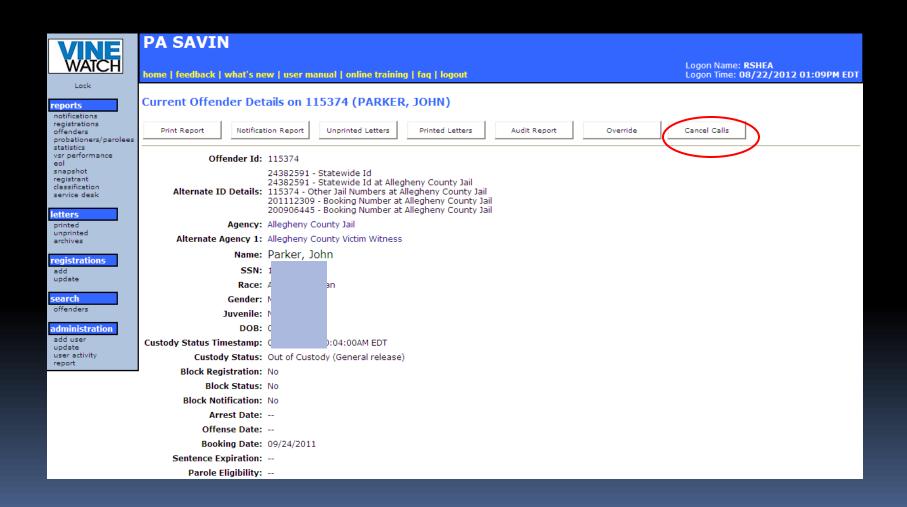
... or by entering the phone number that is receiving the notification.



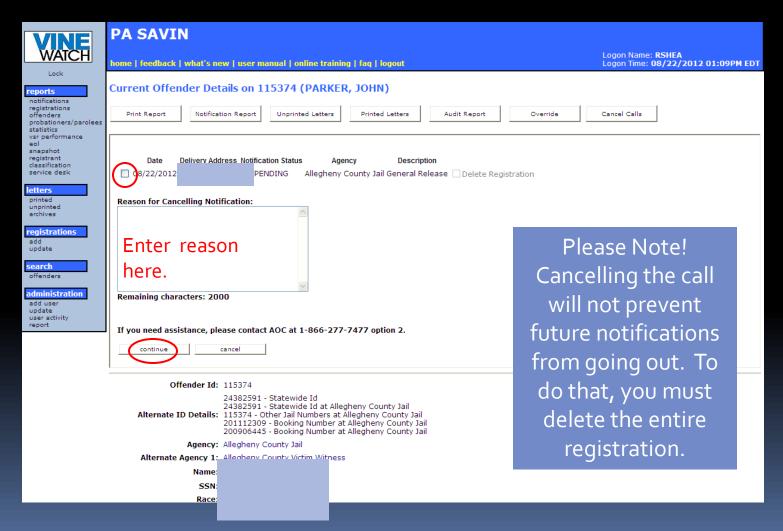
When you find the inmate, click on the Offender ID number. It will be on the left side of the line if you search by offender name.



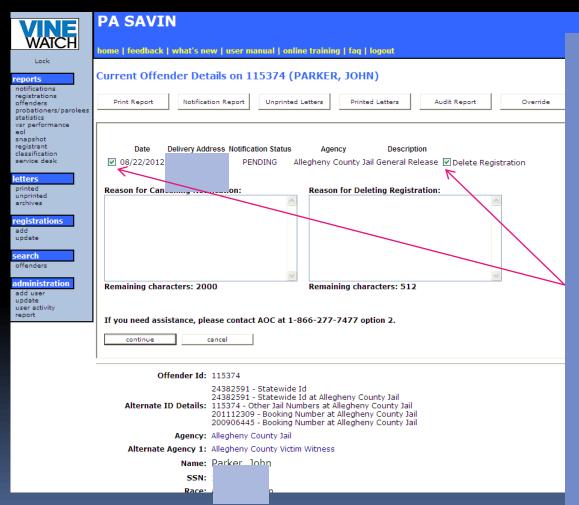
You'll go to the Current Offender Details page. Click on the "Cancel Calls" box.



Check the box next to the date of the pending call, enter the reason for the cancellation and hit "continue."



Delete the Registration while Deleting a Call -You can now do both on the same screen.



Appriss has updated the VineWatch website to allow deletion of both the call and the entire registration at once. Click the box on the left side of the information line and you will then be able to check the box on the right. Enter the reasons for the deletions and click "continue." You will receive confirmation that both have been deleted.

Registrations can also be deleted by going to Registrations > Update > Delete.

Questions? Contact:

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