WHY FILE ELECTRONICALLY?

SAFE: Regardless of the option you choose, the department protects your information with the latest security safeguards. Revenue's electronic filing systems are secure and protected with the industry standard for online banking and trading, 128-bit secure socket layer encryption.

EASY: The systems perform the math calculations for you.

FAST: The department processes electronic returns and payments much faster than paper filings.

CONFIRMATION: Upon filing with TeleFile, the department immediately gives you a confirmation number as proof that you filed, while e-TIDES allows users to verify receipt and processing of submissions.

FILE NOW, PAY LATER: If you owe tax, you can have your tax payment deducted electronically from an account you designate. This option allows you to determine the date you want to pay your tax. You can pay when you file or you can delay your payment until the due date.

NOTHING TO MAIL: Those filing and paying electronically often do not have to mail anything to the department.

FOR GENERAL TAX QUESTIONS:

Online Customer Service Center
www.revenue.state.pa.us

Taxpayer Service & Information Center

Personal Taxes: 717-787-8201

Business Taxes: 717-787-1064

e-Business Center: 717-783-6277

1-888-PATAXES (728-2937)
Touch-tone service is required for this automated 24-hour toll-free line. Call to order forms or check the status of a corporate tax account.

Automated Forms Ordering Message Service
1-800-362-2050

Services for Taxpayers with Special Hearing and/or Speaking Needs
1-800-447-3020

Call or visit the Revenue district office nearest you, listed in the blue pages of your local phone directory.

ELECTRONIC SERVICES FOR PA BUSINESSES

pennsylvania
DEPARTMENT OF REVENUE

REV-748 EC (11-10)

BUSINESS REGISTRATION

Visit www.paopen4business.state.pa.us to register for the following taxes and services:

- Employer Withholding;
- Sales, Use and Hotel Occupancy Tax (state and local);
- Promoter Licenses;
- Transient Vendor Certificates;
- Workers' Compensation Coverage;
- Wholesaler Certificates; and
- Unemployment Compensation.

Two methods are available to register an enterprise with the commonwealth:

Online Interview

This method is for those unfamiliar with Pennsylvania taxes, services and registration requirements. The interview guides you through the process of registering your enterprise with the departments of Revenue, State and Labor & Industry for all appropriate licenses, taxes and services.

Online PA-100 Enterprise Registration

This method is for those who know the taxes and services for which they need to register. This method allows a business to register for taxes and services with the departments of Revenue and Labor & Industry. However, this method does not offer registration with the Department of State.

ELECTRONIC FILING AND PAYMENT OPTIONS

Free Filing Options:

The PA Department of Revenue offers two, free electronic options for filing various PA business taxes: e-TIDES, available at www.etides.state.pa.us and TeleFile (1-800-748-8299).

- **e-TIDES**
  e-TIDES is a secure website for electronically filing a variety of business tax returns and payments and reporting W-2 data. e-TIDES provides businesses the opportunity to view filing history online; obtain access for multiple users/enterprises; and upload multiple registrations, returns, payments and W-2 Wage statements. e-TIDES also allows users to verify submissions were received and processed; change contact/filing information; and complete out-of-business filings.
- **TeleFile**
  Businesses without Internet access can use a touch-tone phone to electronically file sales tax and employer withholding returns and payments. TeleFile is available free of charge, 24 hours a day and requires no registration.

Both services offer businesses the ability to file returns and payments together or separately; file now and pay later; file amended returns for some business taxes; and file W-2 wage statements.

Third-Party Vendor e-File Software

Businesses also may file sales, use and hotel occupancy returns, employer withholding returns and PA corporate tax reports, payments and supporting schedules electronically using approved vendor software products.

Visit the department's e-Services Center at www.revenue.state.pa.us for a list of authorized vendors and products.

Electronic Payment Options

Tax obligations, including estimated payments, may be paid electronically by credit or debit card or by electronic funds transfer. For details on electronic payment options, visit the department's e-Services Center at www.revenue.state.pa.us.

REVENUE E-SERVICES CENTER

Visit the Revenue e-Services Center at www.revenue.state.pa.us to access all of the department's electronic services for individuals and businesses.

- Register businesses using the PA Open for Business website.
- Learn more about electronic filing and payment options.
- Calculate penalties and interest due.
- File a petition or electronic intent to appeal.
- File the Public Utility Realty Tax.
- Access the department's Online Customer Service Center and search a knowledgebase of tax information to find answers to commonly asked tax questions. Taxpayers may also submit questions to customer service support staff and share feedback about the Department of Revenue and its services.
- Link to the IRS website to apply for a Federal Employer Identification Number and make federal tax payments.