

News for Immediate Release

April 8, 2013

Revenue Department Extends Hours to Help Late-Season Tax Filers Extra Evening, Saturday Assistance Available until April 15 Deadline

Harrisburg – Pennsylvanians in need of late-season tax help will benefit from extended service hours offered by the Department of Revenue's Taxpayer Service and Information Center, the department announced today.

On weekdays through Monday, April 15, the center will be open from 7:30 a.m. to 7 p.m. It will also operate from 8 a.m. to 4 p.m. on Saturday, April 13. The center is closed on Sundays.

The Taxpayer Service and Information Center helps taxpayers with personal income tax questions. Assistance is available through the Online Customer Service Center at www.revenue.state.pa.us or by calling 717-787-8201.

The center's staff can answer questions about electronic tax filing options, including the department's two free options: TeleFile (by phone) and padirectfile, available through www.revenue.state.pa.us.

Electronic filing provides advantages to taxpayers not available to those filing by paper, such as error-reducing automatic calculators, instant confirmation of successful filing, faster refund processing and direct deposit options.

Through www.revenue.state.pa.us, taxpayers can file returns using padirectfile, make payments (including estimated payments), check the status of returns and refunds, update information, access online customer service, review answers to commonly asked questions and download tax forms.

Taxpayers have until midnight, Monday, April 15, to file income tax returns.

Forms are also available by calling, toll-free, 1-800-362-2050. Taxpayers may also visit a Revenue district office, listed in the government section of local phone directories, for personal state tax filing assistance.

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