

PACE PROVIDER BULLETIN

December 20, 2013

Medicare Part D Lists

In early January, listings of the Part D plan chosen for cardholders will be distributed to the pharmacy that the cardholder uses most often. Providers receiving their Remittance Advices by FTP will have the lists posted to the FTP site. Providers using Web RA will have these lists sent to their pharmacy. The intent is to help providers update their records as easily and as accurately as possible.

The plans for 2014 are:

- Silverscript Basic Plan
- WellCare Classic Plan
- Cigna Medicare Rx Secure

The 3 Partner Plans have mailed their enrollment cards to their members. Part D plans are chosen for each cardholder based on the individual's pharmaceutical history. The Program also attempts to match the member with the plan that will result in the most savings for each cardholder. **Therefore, a cardholder may have been reassigned to a different partner plan for 2014. Because of this, it is very important that you ask for their newest card.**

IMPORTANT: During the transition month of January, cardholder prescription plan coverage is being constantly updated by both PACE and the partner plans. The result is that a cardholder who has been moved to a different plan *may not* yet have been cancelled by the "old" plan, resulting in a payment to the provider. *During this transition month, to avoid inconvenience to the Cardholder, PACE accepts the claim although the information we received may differ from what is on our file.*

This "grace period" will end on Monday, February 3, 2014. Beginning on February 3, 2014, claims submitted with primary payer information that differs from the information on our file will reject with NCPDP Error 41—"Submit bill to Other Processor or Primary Payer." As in previous years, the BIN, PCN and cardholder (other plan) ID will be returned as part of the denial response.

If a cardholder has any questions, please have them call **Cardholder Services at: 1-800-225-7223.**

Pharmacies may direct questions to Provider Services at 1-800-835-4080.