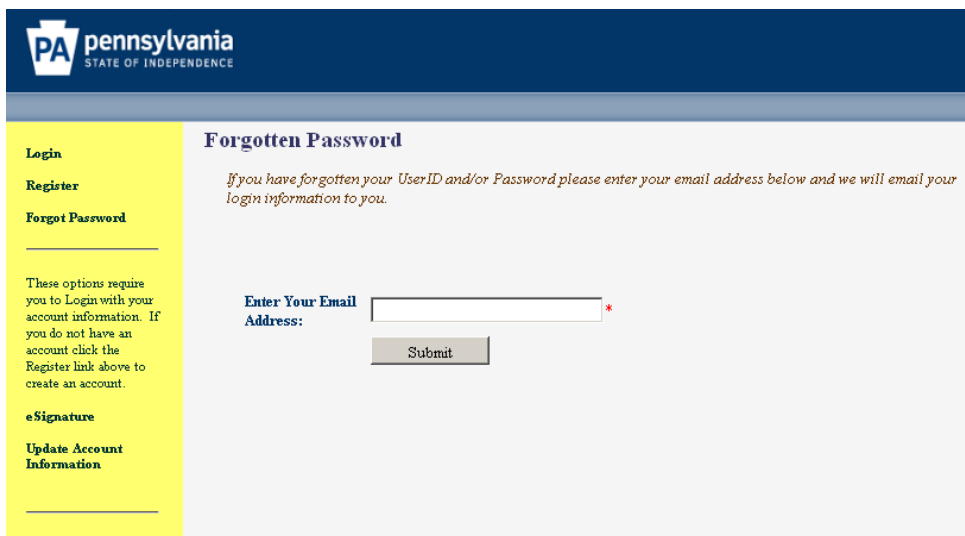


Forgot Password

1. To have a new password emailed to you navigate to the Education Hub <http://www.education.state.pa.us>
2. In the upper left hand portion of the screen click the 'Forgot Password' link:

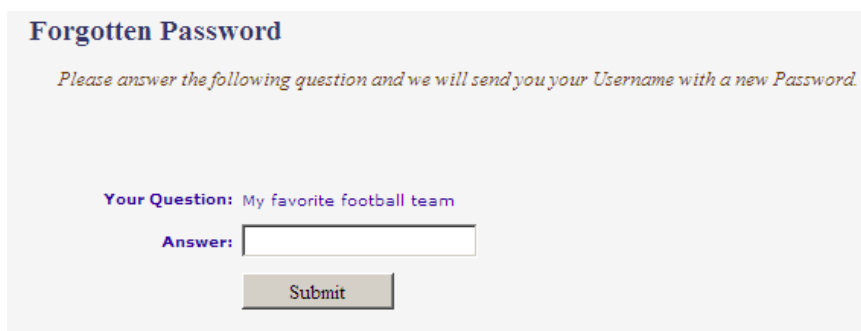


3. The Forgotten Password page will open. Enter your email address and click submit.



The screenshot shows the 'Forgotten Password' page. The page has a yellow sidebar with navigation links for 'Login', 'Register', 'Forgot Password', 'eSignature', and 'Update Account Information'. The main content area has the heading 'Forgotten Password' and a sub-heading 'If you have forgotten your UserID and/or Password please enter your email address below and we will email your login information to you.' Below this is a form with a text input field labeled 'Enter Your Email Address:' and a 'Submit' button.

4. You will be prompted to answer your security question. A new password will be emailed to you when you answer the question correctly.



The screenshot shows the 'Forgotten Password' page with a security question and answer form. The page has the heading 'Forgotten Password' and a sub-heading 'Please answer the following question and we will send you your Username with a new Password.' Below this is a form with a text input field labeled 'Your Question:' containing the text 'My favorite football team', a text input field labeled 'Answer:', and a 'Submit' button.

