COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
DEPARTMENT OF AGING
OFFICE OF LONG TERM LIVING
P.O. BOX 8025
PROVIDER SUPPORT HARRISBURG, PENNSYLVANIA 17105-8025 (717) 772-2570

May 18, 2010

Beverly Disabato
Director
SARAH Adult Day Services
2 Parkway Center East
2030 Ardmore Boulevard
Forest Hills, PA 15221

RE: SARAH Adult Day Services
License # 063700 - Regular

Dear Ms. Disabato:

As a result of the Office of Long Term Living's licensing inspection of the above named facility on 03/29/2010, three (3) areas of non-compliance were identified. Your Plan of Correction has been approved and a copy of the signed Licensing Inspection Summary is enclosed.

Your facility has been issued a Regular License. This license states that your facility is in substantial compliance with 6 PA Code Chapter 11.

During the next on-site inspection, the Licensing Representative will review the previous areas of non-compliance to ensure that the Plan of Correction was implemented accordingly. Repeated areas of non-compliance may result in a Provisional License.

Thank you for your continued support toward providing quality Older Adult Daily Living Services to persons in your community. If you have any questions, please contact my staff, Kevin Longenecker, Director, Division of Licensing at (717) 265-7568.

Sincerely,

Bonnie L. Rose

Bonnie L. Rose
Director

Enclosures

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF AGING

LICENSE

This license is hereby granted to ELDEROPTIONS, INC.
LEGAL ENTITY

To operate SARAH ADULT DAY SERVICES
(NAME OF CENTER)

Located at 2 PARKWAY CENTER EAST FOREST HILLS, PA 15221
(COMPLETE ADDRESS OF CENTER)

To provide older adult daily living services.

The total number of persons which may be served at one time may not exceed. 34
(MAXIMUM CAPACITY)

Restrictions:

This license is granted in accordance with the Act of July 11, 1990 (P.L. 499, No. 118) and Regulations.

TITLE 6. PA CODE. CHAP. 11. OLDER ADULT DAILY LIVING CENTER Dated July 03, 1993
(NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from June 01, 2010 until May 31, 2011

unless sooner revoked for non-compliance with applicable laws and regulations.

No: 063700 - Regular

DIVISION DIRECTOR

SECRETARY

NOTE: This license is issued for the above address only and is not transferable. This license should be posted in a conspicuous place in the center.

Issued On: May 18, 2010

AGL01

DEPARTMENT OF AGING

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1)PROVIDER LICENSE NUMBER: 063700	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/29/2010

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SARAH Adult Day Services	2 PARKWAY CENTER EAST FOREST HILLS, PA 15221

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
1 000	Initial Comments A State licensure visit was completed on 03/29/10 and it was determined that Sarah Adult Day Services was not in compliance with the following requirements of 6 PA Code, Chapter 11, Older Adult Daily Living Centers regulations:	1360	Reports were faxed to the County. Either the Director erred in not explaining thoroughly the process to the RN or the RN did not understand the process that the reports had to be faxed to the DOA as well, within 3 business days. RN has been thoroughly retrained on the process of reporting unusual incidents to the DOA within 3 days of the incident, effective April 29, 2010.	
1 360	11.16(d) Reporting of unusual incidents Within 3 working days after an unusual incident occurs, the center operator shall conduct an investigation of the unusual incident and complete and send copies of an unusual incident report on a form specified by the Department to the following: (1) The Department. (2) The funding agency when the services of the client involved in the unusual incident are being publicly funded. (3) The mental health and mental retardation program of the county in which the center is located if the client involved in the unusual incident has mental illness or mental retardation. This STANDARD is not met as evidenced by: Findings: Based on faxed correspondence and telephone conversations with staff, it was discovered that the center failed to report two unusual incidents	1450	//////////////////////// This director has read PA code 11.18. (d). The criminal checks were done within 5 days of the employees' hire. It is unclear why the center is being cited for obtaining background checks on the day of hire, which is day 1 of the 5 days. None-the-less: For #2 and #3: Both employees started on the floor with clients on 3/01/10. Both clients were trained from 3 pm to 6 pm on 2/24/10. Neither had any contact with clients. This director finds it more effective to do the training a few days prior to actual start. Both clients were informed, as are all prospective employees, that employment with us is dependent on an acceptable criminal check. Employee #2 is in the final months of an OT program and had a criminal background check completed for entry into the program (acceptable). Employee #3 came directly from an in-home service and had had a criminal	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Beverly D Sabato, NA Beverly D Sabato — TITLE: Director — (X6) DATE: 04/24/10

DEPARTMENT OF AGING APPROVAL: Winter Roh — Section Chief — DATE: 5-14-10

DEPARTMENT OF AGING

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1)PROVIDER LICENSE NUMBER: 063700	(X2) MULTIPLE CONSTRUCTION A. BUILDING ____ B. WING ____	(X3) DATE SURVEY COMPLETED 03/29/2010
NAME OF PROVIDER OR SUPPLIER SARAH Adult Day Services	STREET ADDRESS, CITY, STATE, ZIP CODE 2 PARKWAY CENTER EAST FOREST HILLS, PA 15221		

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1 360	Continued From page 1 within 3 working days. The first incident, involving Client #4, occurred on 09/22/09. The Department received the report via fax on 10/22/09. The center faxed the original report to an incorrect fax number on 9/29/09. The second incident, involving Client #5, occurred on 10/20/09 and was reported to the Department via fax on 11/04/09.	1450	check done prior to her employment with them (acceptable). The director attempted to access Patch prior to their start on 3/01/10. The system was down. The director was able to access Patch on 3/01/10. This director takes exception to the cites for employee #4 and #5. Even disregarding 11.18 (d), these employees have been with the Center since 2007 and 2009, respectively. Had the director been cited in 2007 for obtaining the criminal check on the day of hire back then, there would be NO cites in 2010. Again, every prospective employee is informed both verbally and in writing that employment with the center is contingent on an acceptable background check. What the director doesn't understand is this: If a criminal check comes back as "pending" it is my understanding that the employee can still work until the confirmed check comes back. If the check is acceptable, no problem. If the check is unacceptable, the employee is terminated. That certainly would have been the case with these employees whose check was done on their start date. Had their checks come back unacceptable, they would have been immediately terminated. The director assures the State that background checks will be done prior to start of employment. This director would like clarification on 11.18 (d).	
1 450	11.18(d) Criminal History record check For persons hired on or after October 12, 1993, an operator shall apply for the information in subsection (a) for prospective employees within 5 working days after the employee's date of hire. This STANDARD is not met as evidenced by: Findings: Based on a record review and an interview with center Director, it was discovered that the center did not request criminal history record checks for employees prior to hire. Criminal history record checks were either requested on the date of hire or after the employee's date of hire. Staff persons #2 and #3 were hired on 02/24/10. Staff person #4 was hired 01/14/09. Staff person #5 was hired 09/05/07. The center requested criminal history checks for Staff persons #2 and #3 on 03/01/10. Criminal history checks for staff persons #4 and #5 were requested 01/14/09 and 09/05/07 respectively.			

DEPARTMENT OF AGING

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1)PROVIDER LICENSE NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED
	063700		03/29/2010

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SARAH Adult Day Services	2 PARKWAY CENTER EAST FOREST HILLS, PA 15221

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11430	11.88(b) Fire drills A written fire drill record shall be kept of the date, time, the amount of time it took for evacuation, the exit route used, problems encountered and whether the fire alarm was operative. This STANDARD is not met as evidenced by: Findings: Based on a review of fire drill records, it was determined that the center had not documented the exit route used for the drills conducted on 03/30/09, 05/13/09, 07/24/09 and 11/17/09.	11430	Fire drills are conducted monthly, which exceeds DOA regulations. The four dates listed are 4 of 12 drills. While compliance with DOA regs were met on 8 drills, the director changed the fire drill form on 4-29-10 to indicate clearly the exit route, which, as DOA requires, takes the clients out of each exit door for the 2 required drills.	