

Health and Welfare Assurance Webinar FAQ

If a facility takes away privileges, such as community outings, is that considered restrictive interventions? Please define restrictive intervention?

Response: Restrictive Intervention is defined by CMS as “An action or procedure that limits an individual’s movement, a person’s access to other individuals. Locations or activities, or restricts participant rights. Restraints or seclusion are a subset of restrictive intervention.”

Is medication included as a restrictive intervention?

Response: A restraint is defined as “Any physical, chemical or mechanical intervention that is used to control acute, episodic behavior that restricts the movement or function of the individual or a portion of the individual’s body.

Will any specific hands-on training be provided to Providers by OLTL on the context of incident/complaint report form?

Response: When the policy for incident reporting is final and distributed the plan is to provide training.

Was the “restrictive interventions” in regards to facilities such as a Residential Brain Injury Facilities?

Response: Not specifically, restrictive interventions apply to all venues including H&CBS.

Will you move to require providers to have certified investigators as ODP does?

Response: Advocates and consumers have verbalized that they would like to see this. A decision has not been made to adopt the ODP procedures/investigators.

I have a question about medication management. We order medfils and medication dispensers. If we have a problem with either of these services do we still do incident reports?

Response: The DRAFT Incident reporting for OLTL programs under development has language that reads as: “Reportable” incidents, as they pertain to the provision of HCBS services, include:

- 1) Death, Injury, or Hospitalization – any incident that occurred as a result of the provision of Home and Community- Based Services or lack of provision of documented services.

If the medication management system results in any of these it would be reportable. Please note this is a draft OLTL policy and has not been finalized.

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Will your timeframes for performance measure #5 and 6 will match those in the protective service log?

Response:

Performance Measure #5: # and % of incidents of abuse, neglect, and exploitation investigated within required timeframe *including the use of restraints and restrictive interventions.*

Performance Measure #6: # and % of incidents of abuse, neglect, and exploitation for which corrective actions were verified within required timeframe *including the use of restraints and restrictive interventions.*

For the 60+ waiver yes the timeframes will be the timeframes outlined in Protective Services. The other waivers will fall under the OLTL incident policy under development.

What is the QMMA website?

Response: QMMA does not have its own website. As part of OLTL this is the link to the quality information on DPW's OLTL site: <http://www.dpw.state.pa.us/PartnersProviders/PMQ/>.

How will the QMET obtain their discovery information? I understand it will be through data reviews (SAMS?) and on-site provider visits. For, example, how will they measure PM #8?

Response: Performance Measure #8 is: # and % of Waiver participants who indicate knowledge of how to report abuse, neglect or exploitation *including the use of restraints and restrictive interventions.*

This is currently being done by OLTL's participant surveys.