

**Frequently Asked Questions  
Level of Care Webinar  
April 30, 2009**

1. Can you please specify the specific date used for counting 365 days referenced in page 11? Is it the date entered by the care manager or signoff by supervisor/RN?

**Response:**

*For the Aging Waiver:*

*Start Date = Date that the participant is enrolled in the program*

*Due Date = For the initial recert-re-eval – 365 from the start date*

*Due Date = For ongoing recert/re-eval – 365 from the date of the last recert/re-eval as recorded in the Service Delivery*

*For the Attendant Care Waiver:*

*Start date and due date will be calculated using the same criteria. Note that the data source for this report has not yet been defined.*

2. Are there any timeliness requirements related to level of care determinations following the level of care assessment?

**Response:** *At this time the report parameters for timeliness related to the level of care are addressing timeliness to conducting the assessments.*

3. The date the provider uses for the LOC is this the date the LOC is completed or, is this the date the enrolling agency receives the LOC from the AAA?

**Response:** *Per the instructions of the 1768, the LOC date is the date that the assessment agency conducted the level of care and functional assessment and found the individual eligible for HCBS. If the anticipated start date for services for an individual is not the same as the date of the LOC all enrolling agencies or AAA's should be putting a date for start of service, as this will be the date the individual is identified as active to the waiver code in CIS.*

4. Are the AAAs now going to use the same LOCA determination page? Currently some are using forms that list NFI, NFE OR NFI, NFE (short term or long term)...they vary county to county

**Response:** *OLTL is currently reviewing continued use of the OPTIONS Determination report form.*

5. Are AAAs going to complete the annual LOCA for ACW consumers? If so is there a certain timeframe given for this to be completed?

**Response:** *No, the Supports Coordination agencies for the ACW participants will be responsible for completing an annual re-evaluation for level of care.*

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6. Will a new file monitoring tool send out prior to the July monitorings by the QMET team?

**Response:** *This question should be addressed during the next e-learning series on Qualified Provider Assurances on May 13<sup>th</sup> and 14<sup>th</sup>.*

7. Where is the date of LOCA being pulled from? Assessment summary? Date of assessor sign off? Date of Supervisor sign off?

**Response:** *Currently the date is being pulled from the date that the level of care was conducted within the assessment tool itself. The rationale for this was to establish a baseline for comparison across all programs and providers that conduct level of care determination for the various Waivers.*

8. Could things that are out of the norm for non-compliance go in the other box?

**Response:** *The purpose of the "other" box is to allow for notation in the Comments section of reasons that are out of the norm and cannot be categorized under the already identified fields.*

9. There are times when an agency has no idea that a consumer was admitted to the hospital until weeks later. Will this affect the corrective action?

**Response:** *The fact that notice is not received until weeks later should be the reason a corrective action plan is developed to overcome the communication barriers that result in delayed notice for hospital admissions.*

10. In the sub-assurance category a.i.b., it was indicated that "LOC's" need to be done annually for each enrollee. In the Attendant Care Waiver, we currently perform annual "Reassessments". (We do not refer to them as LOC; and neither has AC required an annual MA51.) Is the Attendant Care Waiver going to require that an entire LOCA be done each year for AC consumers now, or will we continue as we do now with the OLTL-issued "Attendant Care Reassessment Summary" Forms. Is this a matter of terminology? IE, Are the terms "LOCA" and "Reassessment Summary" interchangeable?

**Response:** *Currently OLTL is reviewing and will address this at a later date. At this time the report is not being run for this information in the ACW.*