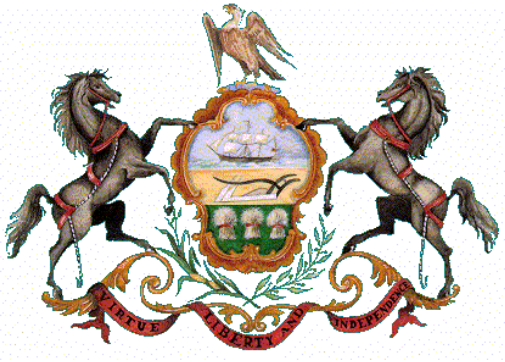

Quality Management, Metrics & Analytics (QMMA) Learning Series is an opportunity for Providers, Advocates, Stakeholders and Office of Long-Term Living Staff to learn about QMMA. There are six different topics:

- Quality Management Strategy Overview and Administrative Authority Assurance
- Level of Care Assurance
- Qualified Provider Assureance
- Service Plans Assurance
- Health and Welfare Assurance
- Financial Accountability Assurance and Quality Summary

For those who did not receive a registration e-mail and would like to participate, please contact Jennifer Lee at jennlee@state.pa.us

NOTICE: If you are unable to attend and would still like to get the information, each session will be taped and available online. The link for the taped sessions will be provided at a later date.

Learning

Commonweatth of Pennsylvania
Office of Long-Term Living
Quality Management, Metrics & Analytics
555 Walnut Street
5th Floor
Harrisburg, PA 17101

Office of Long-Term Living

Quality Management, Metrics & Analytics

Learning

QMMA E-Learning Series

DATE					
April 16, 2009 April 23, 2009	9:00 AM – 12:00 PM	Quality Management Strategy Overview and Administrative Authority Assurance	Providers & OLTL Staff Advocates & Stakeholders	Introduction to the waiver and performance measures and review of administrative authority.	Michael Hale Melanie Cohick
May 13, 2009 & May 14, 2009	1:00 PM- 5:00 PM	Qualified Provider Assurance	Providers and OLTL Staff	Review of QP assurances including sharing of tools and reports that will be utilized to review the assurance and coordination with the other OLTL Bureaus and the provider.	Michael Hale Diane Brannon-Nordtomme *BPS Designated Staff *BIS Designated Staff
May 19, 2009 & May 20, 2009	1:00 PM – 5:00 PM		Advocates & Stakeholders		
June 11, 2009 June 18, 2009	9:00 AM – 12:00 PM	Health & Welfare Assurance	Providers & OLTL Staff Advocates & Stakeholders	Review of Health & Welfare and joint presentation with BIS.	Michael Hale Melanie Cohick and Staff *BIS Designated Staff