BEFORE THE INSURANCE COMMISSIONER OF THE 2010 MAY -6 PM 3: 00 COMMONWEALTH OF PENNSYLVANIA

IN RE:

VIOLATIONS:

KELI D. SMITH

40 P.S. §§ 310.6(a)(6) and 310.11(20)

Catalyst360 – The Hartford

4 Walnut Grove Drive

Horsham, PA 19044

:

Respondent.

Docket No. CO10-03-005

CONSENT ORDER

AND NOW, this And day of May, 3016, this Order is hereby issued by the Insurance Department of the Commonwealth of Pennsylvania pursuant to the statutes cited above and in disposition of the matter captioned above.

- 1. Respondent hereby admits and acknowledges that she has received proper notice of her rights to a formal administrative hearing pursuant to the Administrative Agency Law, 2 Pa.C.S. § 101, et seq., or other applicable law.
- 2. Respondent hereby waives all rights to a formal administrative hearing in this matter, and agrees that this Consent Order, and the Findings of Fact and Conclusions of Law contained herein, shall have the full force and effect of an Order

duly entered in accordance with the adjudicatory procedures set forth in the Administrative Agency Law, <u>supra</u>, or other applicable law.

FINDINGS OF FACT

- 3. The Insurance Department finds true and correct each of the following Findings of Fact:
 - (a) Respondent is Keli D. Smith, and maintains her address at Catalyst360-TheHartford, 4 Walnut Grove Drive, Horsham, PA 19044.
 - (b) Respondent does not possess a producer license.
 - (c) On October 15, 2009, in the Superior Court of Fulton County, State of Georgia, Respondent received deferred judgment whereby she was placed on First Offender Treatment and sentenced to four (4) years probation and ordered to pay \$4,000 in restitution after pleading guilty to one (1) count of Theft by Shoplifting. If restitution is paid within two (2) years, the last two (2) years are suspended.
 - (d) On January 19, 2010, Respondent electronically initiated an application for an initial resident producer's license, wherein she fully disclosed her criminal history.

(e) On March 11, 2010, Respondent agreed to licensure with five years of license supervision.

CONCLUSIONS OF LAW

- 4. In accord with the above Findings of Fact and applicable provisions of law, the Insurance Department concludes and finds the following Conclusions of Law:
 - (a) Respondent is subject to the jurisdiction of the Pennsylvania Insurance Department.
 - (b) 40 P.S. § 310.6(a)(6), states the Department shall issue a producer license, provided the applicant possesses the general fitness, competence and reliability sufficient to satisfy the department that the applicant is worthy of a license.
 - (c) Respondent's activities described above in paragraph 3(c) violate 40 P.S. § 310.6(a)(6).
 - (d) 40 P.S. § 310.11(20) prohibits a licensee or an applicant from demonstrating a lack of general fitness, competence or reliability sufficient to satisfy the Department that the licensee is worthy of licensure.

- (e) Respondent's activities described above in paragraph 3(c) violate 40 P.S. § 310.11(20).
- (f) Respondent's violations of Sections 310.6(a)(6) and 310.11(20) are punishable by the following, under 40 P.S. § 310.91:
 - (i) suspension, revocation or refusal to issue the certificate of qualification or license;
 - (ii) imposition of a civil penalty not to exceed five thousand dollars (\$5,000.00) for every violation of the Act;
 - (iii) an order to cease and desist; and
 - (iv) any other conditions as the Commissioner deems appropriate.

<u>ORDER</u>

- 5. In accord with the above Findings of Fact and Conclusions of Law, the Insurance Department orders and Respondent consents to the following:
 - (a) Respondent shall cease and desist from engaging in the activities described herein in the Findings of Fact and Conclusions of Law.

- (b) Respondent shall fully and timely fulfill all conditions of the First Offender Treatment. Further, she shall provide the Department with documented proof of First Offender Treatment completion within thirty (30) days of the date of completion.
- (c) Should Respondent fail to fully and timely complete First Offender

 Treatment, she must report such to the Department within ten (10) days of any notice or disqualification of continued participation in First Offender

 Treatment, or of any future criminal proceedings, whichever is earlier. The Department will review the new information and take appropriate action regarding continued licensure.
- (d) Respondent's certificates and licenses may be immediately suspended by the Department following its investigation and determination that (i) any terms of this Order have not been complied with, or (ii) any complaint against Respondent is accurate and a statute or regulation has been violated. The Department's right to act under this section is limited to a period of five (5) years from the date of this Order.
- (e) Respondent specifically waives her right to prior notice of said suspension, but will be entitled to a hearing upon written request received by the Department no later than thirty (30) days after the date the Department mailed to Respondent by certified mail, return receipt requested, notification

of said suspension, which hearing shall be scheduled for a date within sixty (60) days of the Department's receipt of Respondent's written request.

- (f) At the hearing referred to in paragraph 5(e) of this Order, Respondent shall have the burden of demonstrating that she is worthy of a license.
- (g) In the event Respondent's certificates and licenses are suspended pursuant to paragraph 5(d) above, and Respondent either fails to request a hearing within thirty (30) days or at the hearing fails to demonstrate that she is worthy of a license, Respondent's suspended certificates and licenses shall be revoked.
- 6. In the event the Insurance Department finds that there has been a breach of any of the provisions of this Order, based upon the Findings of Fact and Conclusions of Law contained herein, the Department may pursue any and all legal remedies available, including but not limited to the following: The Department may enforce the provisions of this Order in an administrative action pursuant to the Administrative Agency Law, supra, or other relevant provision of law; or, if applicable, the Department may enforce the provisions of this Order in any other court of law or equity having jurisdiction.

- 7. Alternatively, in the event the Insurance Department finds that there has been a breach of any of the provisions of this Order, the Department may declare this Order to be null and void and, thereupon, reopen the entire matter for appropriate action pursuant to the Administrative Agency Law, <u>supra</u>, or other relevant provision of law.
- 8. In any such enforcement proceeding, Respondent may contest whether a breach of the provisions of this Order has occurred but may not contest the Findings of Fact and Conclusions of Law contained herein.
- 9. Respondent hereby expressly waives any relevant statute of limitations and application of the doctrine of laches for purposes of any enforcement of this Order.
- 10. This Order constitutes the entire agreement of the parties with respect to the matters referred to herein, and it may not be amended or modified except by an amended order signed by all the parties hereto.
- 11. This Order shall be final upon execution by the Insurance Department. Only the Insurance Commissioner or a duly authorized delegee is authorized to bind the Insurance Department with respect to the settlement of the alleged violations of law

contained herein, and this Consent Order is not effective until executed by the Insurance Commissioner or a duly authorized delegee.

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KELI D. SMITH, Respondent

COMMONWEALTH OF PENNSYLVANIA

By: Ronald A. Gallagher, Jr. Deputy Insurance Commissioner