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# Information Technology Policy

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## *SAP Graphical User Interface (GUI)*

<b><i>ITP Number</i></b> ITP-APP038	<b><i>Effective Date</i></b> November 20, 2009
<b><i>Category</i></b> Recommended Policy	<b><i>Supersedes</i></b>
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**This Information Technology Policy (ITP) establishes enterprise-wide standards and policies for universal client software to access SAP functionality.**

### 1. Purpose

The purpose of this Information Technology Policy (ITP) is to establish enterprise-wide standards and policies for universal client software to access SAP functionality. Setting and implementing standards allows the Commonwealth to provide efficient information technology support and provides a common look and feel for various SAP applications.

### 2. Background

SAP GUI for Windows is an implementation especially designed for the Windows operating system, providing a Windows-like user experience and integration with other applications, based on OLE interfaces or ActiveX controls.

### 3. Scope

This Information Technology Policy (ITP) applies to all departments, boards, commissions and councils under the Governor's jurisdiction. Agencies not under the Governor's jurisdiction are strongly encouraged to follow this ITP.

### 4. Policy

Commonwealth agencies requiring the SAP GUI are to use the technology standards named in section 5 of this ITP.

## 5. Standards

### CURRENT STANDARDS

(These technologies are supported by the current standards and meet the requirements of the architecture. They are recommended for use.)

Technology	Products	Technology Classification
Business	SAP GUI for Windows release 7.10.16	Current

### CONTAIN

(These technologies no longer meet the requirements of the current architecture and are not recommended for use. They are to be phased out over time. No date has been set for their discontinuance.)

Technology	Products	Technology Classification
Business	SAP FrontEnd versions prior to 7.10.10	Contain

### RETIRE

(These technologies are being phased out. Plans are to be developed for their replacement, especially if there is risk involved, such as lack of vendor support. A date for retirement has been set.)

Technology	Products	Technology Classification
Business	SAP GUI release 6.40	Retire 2/28/2009

### EMERGING/RESEARCH

(Emerging technologies have the potential to become current standards. At the present time, they are to be used only in pilot or test environments where they can be evaluated. Use of these technologies is restricted to a limited production mode, and requires approval of a waiver request. Research technologies are less widely accepted and time will determine if they will become a standard.)

Technology	Products	Technology Classification

## 6. Related ITPs/Other References

- ITP-PRO001 – *IT Procurement Review Process*
- ITP-SYM006 - *Desktop and Server Software Patching Policy*

## 7. Authority

- Executive Order 2011-05, Enterprise Information Technology Governance

## 8. Publication Version Control

It is the user's responsibility to ensure they have the latest version of this publication. Questions regarding this publication are to be directed to [RA-itcentral@pa.gov](mailto:RA-itcentral@pa.gov).

This chart contains a history of this publication's revisions:

Version	Date	Purpose of Revision
Original	9/18/2008	Base Document
	4/2/2014	ITP Reformat; Merged STD-APP038A into ITP