Information Technology Policy
Commonwealth of Pennsylvania
Governor's Office of Administration / Office for Information Technology

ITP Number:	**ITP-NET003**	
ITP Title:	**Enterprise Telecommunications Contract(s)**	
Issued by:	**Deputy Secretary for Information Technology**	
Date Issued: September 13, 2005		**Date Revised: December 21, 2010**
Domain:	**Network**	
Discipline:	**Equipment and Services**	
Technology Area:	**Voice, Data, and Security**	
Revision History Date:	**Description:**	
12/21/2010	**Update to direct agencies to use the new telecommunications contract(s) NET003A rescinded**	

Abstract:
The purpose of this Information Technology Policy (ITP) is to establish a policy concerning the procurement of enterprise telecommunications.

General:
This ITP applies to all departments, boards, commissions and councils under the Governor's jurisdiction (agencies). Agencies not under the Governor's jurisdiction are strongly encouraged to follow this policy.

Policy:
Telecommunication services and equipment are to be procured from the current Telecommunications Contract(s). All contract offerings can be found and must be ordered from the Integrated Support System (ISS) Catalog.

Agencies in the process of evaluation and procurement of services or equipment are to consider completing a cost analysis of the solutions available to them. For assistance please contact the following:
Voice: ra-voiceoperationssupport@state.pa.us
Data: ens@state.pa.us
Security: ra-ciso@state.pa.us

Refresh Schedule:
All standards identified in this ITP are subject to periodic review and possible revision, or upon request by the Enterprise Architecture Standards Committee (EASC).

Exemption from This Policy:
In the event an agency chooses to seek an exemption, for reasons such as the need to comply with requirements for a federally mandated system, a request for waiver may be submitted via the Commonwealth of PA Procurement and Architectural Review (COPPAR) process. Requests are to be entered into the COPPAR Tool located at http://coppar.oa.pa.gov/. Agency CIO approval is required. Contact your agency CoP Planner for further details or assistance.

Questions:
Questions regarding this policy are to be directed to ra-itcentral@pa.gov.