

**Information Technology Policy
Commonwealth of Pennsylvania
Governor's Office of Administration/Office for Information Technology**

ITP Number:	ITP-NET003	
ITP Title:	Enterprise Telecommunications Contract(s)	
Issued by:	Deputy Secretary for Information Technology	
Date Issued:	September 13, 2005	Date Revised: December 21, 2010
Domain:	Network	
Discipline:	Equipment and Services	
Technology Area:	Voice, Data, and Security	
Revision History Date:	Description:	
12/21/2010	Update to direct agencies to use the new telecommunications contract(s) NET003A rescinded	

Abstract:

The purpose of this Information Technology Policy (ITP) is to establish a policy concerning the procurement of enterprise telecommunications.

General:

This ITP applies to all departments, boards, commissions and councils under the Governor's jurisdiction (agencies). Agencies not under the Governor's jurisdiction are strongly encouraged to follow this policy.

Policy:

Telecommunication services and equipment are to be procured from the current Telecommunications Contract(s). All contract offerings can be found and must be ordered from the [Integrated Support System \(ISS\) Catalog](#).

Agencies in the process of evaluation and procurement of services or equipment are to consider completing a cost analysis of the solutions available to them. For assistance please contact the following:

Voice: ra-voiceoperationsupport@state.pa.us

Data: ens@state.pa.us

Security: ra-ciso@state.pa.us

Refresh Schedule:

All standards identified in this ITP are subject to periodic review and possible revision, or upon request by the Enterprise Architecture Standards Committee (EASC).

Exemption from This Policy:

In the event an agency chooses to seek an exemption, for reasons such as the need to comply with requirements for a federally mandated system, a request for waiver may be submitted via the Commonwealth of PA Procurement and Architectural Review (COPPAR) process. Requests are to be entered into the COPPAR Tool located at <http://coppar.oa.pa.gov/>. Agency CIO approval is required. Contact your agency [CoP Planner](#) for further details or assistance.

Questions:

Questions regarding this policy are to be directed to ra-itcentral@pa.gov.