pennsylvania
DEPARTMENT OF LABOR & INDUSTRY

UCSC FAX COVER SHEET
FAX TO: 717-525-5160

FAX COVER SHEET to request a response from the UC Service Center

You will receive a response within five (5) business days.

Do not fax more than this cover sheet and one additional page.

Do not call, email or send another fax unless five business days have passed since your first fax and you have not heard from a representative.

*** Indicates required field**

Problem with your debit card? The UC Service Center cannot help you. You must call the **debit card company** at **the phone number on the back of your card**.

* First name:		*Last name:	
* Social Security Number:	XXX - XX -		
Email Address:			
* Telephone number:	- -		
* Best time to reach you:	8 a.m. – 10 a.m. ☐	10 a.m. – 12 p.m. ☐	1 p.m. – 4 p.m. ☐

How can we help you? Select one or more below.

- I need to open a claim for unemployment but I cannot get through on the phone. (Suggestion for faster service: File online at www.uc.pa.gov.) ☐
- I have a claim but have not been filing, so I need to reopen my claim. (Suggestion for faster service: Reopen your claim online at www.uc.pa.gov.) ☐
- I cannot file biweekly using PAT/Internet (claim is inactive or other issues). ☐
- I filed biweekly and five business days have passed but I still have not been paid. ☐
- I received a message (online/phone) that I should call the service center. ☐
- I have overpayment questions. ☐
- I have questions about appeals. ☐
- Other ☐

Provide a brief description of the issue:

Auxiliary aids and services are available upon request to individuals with disabilities.
Equal Opportunity Employer/Program